



QUALITY POLICY

Mass Rapid Transit Corporation Sdn Bhd (MRT Corp) and its subsidiaries aim to provide safe, convenient, high quality and reliable public transportation infrastructure. To achieve this, MRT Corp is committed to the following Quality Principles:

STAKEHOLDER'S FOCUS

A common understanding of managing the expectation and sustainable cooperation with our Stakeholders

COMMITMENT TO QUALITY

Total commitment from all MRT Corp employees to maintain a high level of professionalism and keep abreast with current best practices

RISK-BASED THINKING

Manage risk pragmatically and integrate risk management into operational activities and decision-making processes

KNOWLEDGE SHARING

Manage and disseminate general information related to the projects for the benefit of MRT Corp and our Stakeholders

CONTINUAL IMPROVEMENT

Continue pursuing excellence, innovation and striving for sustainable urban transport system

A handwritten signature in black ink, appearing to read 'Zarif Hashim'.

DATUK MOHD ZARIF HASHIM
CHIEF EXECUTIVE OFFICER
MASS RAPID TRANSIT CORPORATION SDN BHD