

# 'Punish wrongdoers on MRT'

## Commuters cry for action to be taken against those who misbehave

**PETALING JAYA:** With vandalism in MRT stations having been curbed, commuters now want the screws to be turned on those misbehaving onboard the trains.

Many said it was time for the company concerned to act against such passengers.

"I saw a man using the horizontal handrails as if they were gym pull-up bars," said management trainee Suzanne Lee, 22.

Restaurant worker Benjamin Ho, 24, said he has seen priority seats

taken up by the able-bodied.

"They did not even bother to give up their seats to the old and disabled. These people had to stand throughout their journey," he added.

Media intern Lee Hui Shen, 23, said a passenger played his music loudly without using headphones.

Executive recruitment consultant Michelle Lau, 23, said she saw young children running around and crawling under the seats, while student Yee Shien, 23, saw a commuter occupying two seats with his bag and legs

stretched out.

"He was self-centred. He did not give up his seat when everyone else started coming in," she said.

Prasarana media affairs head Azhar Ghazali said commuters can send feedback to the Rapid Rail KL contact centre team.

"We have created a special mobile number for them to share information with us, including about those misbehaving onboard.

"There are also 44 CCTV cameras installed in each train to help us

monitor the safety and security of everyone," he added.

Commuters are encouraged to snap a picture and share their experience with Rapid KL by sending a WhatsApp message to +6010 766 4472.

MRT Corp strategic communications and stakeholder relations director Datuk Najmuddin Abdullah said there was no further damage to facilities at MRT stations since news of vandalism was published recently.